American Volkssport Association

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Fun, Fitness, Friendship

Dear AVA Clubs,

The Information Technology (IT) Committee has been busy at work for you. Our first goal was to improve the security and stability of the AVA website and computer systems. We have been actively working on this issue with an expected completion by the end of the year.

Our next step is to improve the Electronic Sanctioning Request (ESR) fields, which affects pretty much everything we do as clubs. It is the center of information for everything we search and use to identify our walks. It is how people find out about our walks, it helps us describe our walks and it navigates people to our walks.

The information from the ESR is also used to create reports for feedback about our walks. The participation reports tell us how many walkers completed the walks and how are they categorized (Free, Credit Only, Award, Non-IVV) and provide a snapshot of the event.

However, we feel there is much more that can be done with the ESR information and many ways to get the information out to you and the public at large.

We need your help and input to hear what you have to say about the process and how we can make it better for you. This committee does not want to make assumptions or use personal bias to decide how to proceed.

Please take a few minutes and complete this survey with your club members. We value your input so we can make a better quality product for you.

The survey time frame ends **15 November**. All responses need to be in to us so we can compile the feedback for presentation at the January National Executive Council (NEC) meeting. You will find the various ways you can return your survey at the bottom of the survey form.

Thank you for your help and patience as we continue improving AVA!

Your IT Committee

American Volkssport Association
Information Technology (IT) Committee

This survey is intended to learn more about your experience with the existing Electronic Sanction Request (ESR) functions of the website. The ESR pages and functionalities include everything that a club or individual uses to interact with the AVA regarding the sanctioning of Traditional, Year Round and Seasonal Events.

Please complete only those questions that you feel passionate about. If you only answer one, that is fine. We want to hear from you!

1. What device(s) do you use to access the AVA web site? Please check all that apply:

   ___Windows-PC laptop or desktop   ___Apple/Mac laptop or desktop   ___iPad   ___iPhone
   ___other smart phone   ___other tablet   ___other device (please name)_____

2. Do you find any difficulty in using parts of the AVA web site with any of the devices you use to access it? (place an "N" for NO in blank; place a "Y" for YES in blank, please explain difficulty next to device)

   ___ Windows-PC laptop or desktop _____

   ___ Apple/Mac laptop or desktop _____

   ___ iPad _____

   ___ iPhone _____

   ___ other smart phone _____

   ___ other tablet _____

   ___ other device (please name) _____

3. Do you use any of the above devices to access trail or event information? _____

4. Do you use the "Interactive Map" function for looking for walks? _____ If not, why not?

5. How could it be improved to entice you to use it?

6. Do you feel it is important that AVA try to preserve walks in areas where clubs are now defunct (for example, Capitol City walks) or special walks in more remote areas (such as State or National Parks)?

7. Would your club use, or consider using, an optional online walk registration and payment system (something like an online start box)? _____

8. Do you have any problem with the current ESR application that we could adjust?

9. Which of the following would you be interested in seeing provided on the ESR pages? (check all that apply)

___ Starting Point elevation

___ Separate Trail Ratings for shorter distances (5K) or alternative routes provided.

___ ESR page provide GPS coordinates for Start Point of events when complete address is provided

___ Tell us other fields you may like to see changed (made larger, smaller, etc.)

10. The ESR system can be modified to provide e-mail alerts about missing reports, stamps, payments, etc. Would you like to see such e-mail alerts? _____

11. Have you used the ESR Help Modules on the AVA Home Page?_____ Any comments?

12. After your event, you complete the Participation Report. Is there additional information you would like the report to display and print for your records?

13. What have we missed that you would like to see in trail and event content?

14. Would you be willing to be a member of an ESR work group? If you are, please provide your name and e-mail address:

You may return this survey by mailing your answers no later than 15 November to:

Chris Mellen
90 Parham Road
Tyngsboro MA 01879

OR by e-mailing your answers no later than 15 November to:

walkpapu@verizon.net

Thank you very much for taking the time to share with us!
IT Committee