

## American Volkssport Association Information Technology (IT) Committee

This survey is intended to learn more about your experience with the existing Electronic Sanction Request (ESR) functions of the website. The ESR pages and functionalities include everything that a club or individual uses to interact with the AVA regarding the sanctioning of Traditional, Year Round and Seasonal Events.

Please complete only those questions that you feel passionate about. If you only answer one, that is fine. We want to hear from you!

1. What device(s) do you use to access the AVA web site? Please check all that apply:

Windows-PC laptop or desktop     Apple/Mac laptop or desktop     iPad     iPhone  
 other smart phone     other tablet     other device (please name) \_\_\_\_\_

2. Do you find any difficulty in using parts of the AVA web site with any of the devices you use to access it? (place an "N" for NO in blank; place a "Y" for YES in blank, please explain difficulty next to device)

Windows-PC laptop or desktop \_\_\_\_\_  
 Apple/Mac laptop or desktop \_\_\_\_\_  
 iPad \_\_\_\_\_  
 iPhone \_\_\_\_\_  
 other smart phone \_\_\_\_\_  
 other tablet \_\_\_\_\_  
 other device (please name) \_\_\_\_\_

3. Do you use any of the above devices to access trail or event information? \_\_\_\_\_

4. Do you use the "Interactive Map" function for looking for walks? \_\_\_\_\_ If not, why not?

5. How could it be improved to entice you to use it?

6. Do you feel it is important that AVA try to preserve walks in areas where clubs are now defunct (for example, Capitol City walks) or special walks in more remote areas (such as State or National Parks)?

\_\_\_\_\_

7. Would your club use, or consider using, an optional online walk registration and payment system (something like an online start box)? \_\_\_\_\_

8. Do you have any problem with the current ESR application that we could adjust?

9. Which of the following would you be interested in seeing provided on the ESR pages? (check all that apply)

Starting Point elevation

Separate Trail Ratings for shorter distances (5K) or alternative routes provided.

ESR page provide GPS coordinates for Start Point of events when complete address is provided

Tell us other fields you may like to see changed (made larger, smaller, etc.)

10. The ESR system can be modified to provide e-mail alerts about missing reports, stamps, payments, etc.

Would you like to see such e-mail alerts? \_\_\_\_\_

11. Have you used the ESR *Help Modules* on the AVA Home Page? \_\_\_\_\_ Any comments?

12. After your event, you complete the *Participation Report*. Is there additional information you would like the report to display and print for your records? \_\_\_\_\_

13. What have we missed that you would like to see in trail and event content?

14. Would you be willing to be a member of an ESR work group? \_\_\_\_\_ If you are, please provide your name and e-mail address:

**You may return this survey by mailing your answers (enter data, save document, print, mail) no later than 15 November to: [Chris Mellen - 90 Parham Road – Tyngsboro, MA - 01879](mailto:Chris.Mellen@tyngsboro.com)**

**OR by e-mailing your answers (enter data, save document, open email program, include document as an attachment) no later than 15 November to: [walkpapu@verizon.net](mailto:walkpapu@verizon.net)**

**Thank you very much for taking the time to share with us!**

**IT Committee**